

Privacy Policy for Echotel International (Echo) and its Subsidiaries

1. Personal Information

- 1.1. Echo will only collect personal information to carry out its day-to-day business operations and discharge obligations pursuant to the provision of any service and/or products.
- 1.2. Echo will process personal information for specific, lawful, and clear purposes.
- 1.3. Echo may store your personal information in hardcopy format and/or electronic format using Echo's own secure servers or third-parties via cloud services or other technology, with whom Echo has contracted to support Echo's business operations, such as Microsoft and SolidiTech.

2. Protection of Personal Information

- 2.1. Echo will only be a responsible party for lawful processing and safe keeping of your personal information if;
 - Personal consent is obtained,
 - Processing is necessary to carry out the action of the conclusion of a contract,
 - Processing complies with an obligation imposed on Echo by law,
 - Processing protects the person(s) or Echo from a legitimate interest, or,
 - Processing is necessary for pursuing the legitimate interests of Echo or of a third-party to whom the said information is supplied.
- 2.2. Echo is committed to protecting personal information and will strive to take steps to prevent the accidental or unlawful, loss, alteration, unauthorised access, or disclosure of the personal information.
- 2.3. Although Echo cannot guarantee absolute security of personal information, it will take all reasonable steps or measures to ensure the security, integrity and confidentiality of personal information in its possession or under control through the implementation of appropriate, reasonable technical and organisational measure to prevent loss, unlawful access and unauthorised destruction of personal information.

3. Disclosure of Personal Information to Third-party Providers

- 3.1. Echo's third-party service providers, including data storage and processing providers, may from time to time also have access to the personal information in connection with purposes for which the personal information was initially collected to be processed. The said third parties do not use or have access to your personal information other than for purposes specified by Echo.
- 3.2. Echo may disclose personal information to certain third parties for purposes of provisioning products or services for its customers/persons, for example inter alia, for sub-contracting of services, data storage, debt collections, insurance purposes, external compliance organizations, auditing processes and related but not limited to. Echo will enter into written agreements with such third parties to ensure that they process any personal information in accordance with the law.
- 3.3. Echo will only disclose personal information with the consent of the person(s) or if Echo is permitted to do so without consent in accordance with the law.
- 3.4. Echo will not disclose, sell or lease personal information to third parties under circumstances other than mentioned in 3.1, 3.2 and 3.3.